

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	: Ehret et al.	Art Unit	: 3624
Serial No.	: 10/815,131	Examiner	: Jaime Cardenas-Navia
Filed	: March 31, 2004	Conf. No.	: 9171
Title	: CAPACITY PLANNING OF RESOURCES		

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

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AMENDMENT IN REPLY TO ACTION OF APRIL 21, 2010

Please amend the above-identified application as follows:

CERTIFICATE OF MAILING BY EFS-WEB FILING

I hereby certify that this paper was filed with the Patent and Trademark Office using the EFS-WEB system on this date: July 21, 2010